

System Default Assignment

Last Modified on 01/07/2022 3:48 pm EST

Symptom

When re-assigning a System Default Alarm Definition to something other than the Default Device, and then trying to re-assign it back to the Default Device, you might encounter the following error:

```
You are trying to add a system default assignment, this is not allowed.
```

Resolution

Before you run the following script, log out of all applications (System Administration, Alarm Monitoring, and so on) running on the system so that it will properly pick up the changes to the alarm. This includes all clients and servers.

To correct the issue, perform the following query in SQL Management Studio. Perform a backup of the database before running this query:

```
update EVTALMLINK SET PANELID=0, DEVICEID=0, INPUTDEVID=0, EVTTYPEID=4, EVID=10, EVENT_PARAMID=0, TEXTID=0 where ALID=35
```

Applies To

OnGuard (All versions)

Additional Information

If the resolution does not work, contact the Technical Support Department during the normal office hours.

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