

# On the NetDVMS server a license error occurs when configuring a encoder's cameras

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## Question

On the NetDVMS server, why does a license error occur when configuring an encoder's cameras?

## Answer

If licensing a multi-port video server, you must specify the number of ports to be licensed in the format of MAC address followed by number of ports (for example, **0123456789ab 4**).

Indicate the total number of ports the encoder provides.

## Applies To

SkyPoint

## Additional Information

This information will be entered on the OnSSI website:

<http://www.onssi.com/product-devices-registration.html>

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