Database Setup notifies you that it cannot perform the upgrade because the database is too old

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Symptom

If upgrading a database from versions of OnGuard earlier than 5.11.216, Database Setup notifies you that it cannot perform the upgrade because the database is too old.

Resolution

1. Go to www.partner.lenel.com and then click **Downloads**.
2. Under **OnGuard > Select Version > > Software** and look for the **Legacy Database Setup** section, read the Read Me file.
3. Download and unzip the **5.11.216 Database Setup** file.
4. Run the StpDB.exe file, and then run Database Setup again.

Applies To

OnGuard versions earlier than 5.11.216

Additional Information

None