

# Is the Schlage PIM-400-485-SBB supported in OnGuard?

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## Question

Is the Schlage PIM-400-485-SBB supported in OnGuard?

## Answer

The Schlage PIM-400-485-SBB is not supported in OnGuard.

The Schlage PIM-400-485-RSI is supported in OnGuard.

Both devices look exactly the same. To identify the device, connect the handheld device to the PIM and log in to the Schlage Utility Software. The model of the PIM is listed in the utility.

## Applies To

OnGuard (All versions)

## Additional Information

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