

Virus Scanner deactivates FLEXnet License

Last Modified on 12/28/2021 2:25 pm EST

Symptom

Virus scanners identify a FLEXnet license as a virus, and deactivate it.

Resolution

In the virus scanner options, add the **C:\Program Files x86\OnGuard\LicenseServerConfig** folder and **C:\ProgramData\FLEXnet** folder to the **Ignore** section.

Applies To

OnGuard (All versions)

Additional Information
