

# SoapFault error 405 - Method Not Allowed

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## Symptom

Error shown when trying to run web-based Area Access Manager:

[SoapFault\_EmptyResponse\_Message] HTTP 405 - Method Not Allowed

## Resolution

Check in the properties of **LnI.OG.WebService > Properties > Virtual Directory > Configuration**. If either ASPX or ASMX are not listed, it can cause the 405 error. If missing, click [Add] and add the missing application mapping.

## Applies To

Browser-Based Applications

OnGuard (All versions)

## Additional Information

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