

# How do I confirm what NGP keypad version I have ?

Last Modified on 12/28/2021 2:01 pm EST

## Question

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## Answer

To check the keypad version to see if it will work with the attached external reader:

1. Log in as the service user using the keypad (tamper switch open).
2. Select **Config** menu.
3. Change from S to M (press <6> key twice), and then press .
4. Scroll to the serial number of the keypad in question. You might need to back out to M002 or M003 and so on until you find the desired keypad serial number.
5. Press .
6. Press the middle key.

The keypad should now show the keypad module type **LCD Plus** or **LCD ExtRd**.

## Applies To

NGP Keypad

## Additional Information

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