Using FAC mode only and gets "Access Granted" but relays do not trigger

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Symptom

Using FAC mode only and receives **Access Granted** but relays are not triggering.

Swapping LNL-1300/1320s does not work, and upgrading to the latest firmware does not work.

Resolution

On the **Access Control > Readers and Doors > General** tab, confirm that **Elevator** is not selected. If it is selected, it will appear that access was granted but will not trigger the relay.

Applies To

OnGuard (All versions)

Additional Information