

# Temporary Access Level processing erroneously adds FAILEDRPC records at Enterprise Master

Last Modified on 02/07/2022 2:13 pm EST

## Symptom

Master server shows a build-up of FAILEDRPC records at the Master when there was no hardware 'owned' by the Master. As a result, the records will never be cleaned up.

## Resolution

Run following query on the Master:

```
DELETE FROM FAILEDRPC WHERE PANELID IN (SELECT ACCESSPANE.PANELID FROM ACCESSPANE, SEGMENT, LNLCONFIG WHERE LNLCONFIGID = 1 AND LNLVALUE <> SEGMENT.LNL_DBID AND SEGMENT.SEGMENTID = ACCESSPANE.SEGMENTID)
```

## Applies To

OnGuard All versions

## Additional Information

---