

The UTC utility failed with error in Inllogerror."Item has already been added. Key in dictionary: '0' Key being added: '0'"

Last Modified on 02/08/2022 9:18 am EST

Symptom

UTC utility failed with the following error in **Inllogerror**:

```
The item has already been added. Key in dictionary: '0' Key being added: '0'"
Time:      4/18/2011 4:21:23 PM
Severity:  Error
Component: OG\UTCConversionUtility\UI
Where:     LnI.OG.UTCConversion.Utility.ConversionDataCaptureWizard.a
Process:   LnI.OG.UTCConversion.Utility
Machine:   AMOSCOV1-DT
Account:   LENEL.COM\amoscov1
User ID:   
```

Description: Item has already been added. Key in dictionary: '0' Key being added: '0'

Stack Trace:

```
at System.Collections.Hashtable.Insert(Object key, Object nvalue, Boolean add)
at System.Collections.Hashtable.Add(Object key, Object value)
at LnI.OG.UTCConversion.DatabaseTimeConversion.WorldTimeZoneUtility.c()
at LnI.OG.UTCConversion.DatabaseTimeConversion.WorldTimeZoneUtility.d()
at LnI.OG.UTCConversion.DatabaseTimeConversion.WorldTimeZoneUtility..ctor(RelationalDatabase database)
at LnI.OG.UTCConversion.DatabaseTimeConversion.Converter..ctor(RelationalDatabase database)
at LnI.OG.UTCConversion.Utility.ConversionDataCaptureWizard.f()
at LnI.OG.UTCConversion.Utility.ConversionDataCaptureWizard.a(ConversionStatusPage A_0)
```

Resolution

If this is Enterprise system, check the **accesspane** table for any hardware that was deleted from the regions but still shows in the Master's **accesspane** table. Delete any inconstancy in the Master's **accesspane** table.

Applies To

OnGuard Enterprise (All versions)

SQL Server (All versions)

Additional Information
