

"There are no custom alarms that can be assigned to the new device" message

Last Modified on 06/06/2025 10:46 am EDT

Symptom

"There are no custom alarms that can be assigned to the new device" popup in System Administration when adding hardware device, and then logging in as non-SA user.

Resolution

In System Administration, disable **Administration > Users > System Permission Groups > Access control > Alarms > Device assignment**.

Applies To

OnGuard (All versions)

OnGuard Enterprise (All versions)

Additional Information
