Cannot send email notification from Alarm Monitoring, error "Failed send 1 of 1 messages to Global Output server"

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Symptom

Cannot sent email notification from Alarm Monitoring, with the following error shown in Alarm Monitoring:

Failed send 1 of 1 messages to Global Output server, RPC server is unavailable.

Resolution

Verify GOS server workstation name is correct in **System Administration > Administration > Global Output Devices > Workstation**.

Make sure the GOS server is running on the workstation.

Applies To

OnGuard (All versions)

Additional Information