

How can I change the maximum badge number length?

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Question

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Answer

The default badge number length is 9. To change this length, in System Administration, navigate to **Administration > System Options > Hardware Settings Tab** . Edit the Maximum Badge Number Length field from 9 to the desired length.

If the system is segmented: In system Administration, navigate to **Segments > Segment Tab > Select Segment > Hardware Settings Tab**.

A message explain that a FULL ACCESS PANEL DOWNLOAD must be performed.

Another message will explain that in order for the changes to take effect you must re-initialize all ILS Locks using the portable programmer.

Note: System Administration will accept a maximum badge length of 18. If a number greater than 15 is entered, a message will be returned: "Warning Crystal Reports supports numeric lengths of up to 15 digits. Any badge numbers greater than 15 digits will not be properly displayed in Reports."

Applies To

OnGuard (All versions)

Additional Information
