

When launching video, receive "web page not available" error

Last Modified on 05/23/2025 3:18 pm EDT

Symptom

When launching video in Alarm Monitoring, instead of showing video, the error message **local host error - web page not available** is shown.

Resolution

Right-click on camera and deselect **Use browser based connection**.

Applies To

OnGuard (All versions)

Additional Information
