# When launching video, receive "web page not available" error

Last Modified on 12/28/2021 1:17 pm EST

### Symptom

When launching video in Alarm Monitoring, instead of showing video, the error message **local host error - web page not available** is shown.

#### Resolution

Right-click on camera and deselect Use browser based connection.

## Applies To

OnGuard (All versions)

#### Additional Information