When opening Configuration Editor, the window is empty

Symptom

When you open Configuration Editor, the window is empty. All that is available is**File** on the menu bar.

Resolution

This happens when you do not have permissions to access the **application.config** file.
The application .config file is stored:
- **Windows XP:** C:\Documents and Settings\All Users\Application Data\Lnl\application.config
- **Windows 7 and above:** C:\Program Data\Lnl\application.config

You need to change your permission to the **application.config** file before accessing this file.

Applies To

OnGuard (All versions)

Additional Information