"Error Reading System Options" displayed on login when using Oracle database

Last Modified on 12/01/2021 12:38 pm EST

Symptom

"Error Reading System Options" displayed on login when using Oracle database

Resolution

When using an Oracle 10g database, the ODBC for Oracle Driver must be used when setting up the ODBC connection.

Additional errors and difficulties may arise as a result of using the Microsoft ODBC for Oracle driver. Therefore, the Microsoft ODBC for Oracle driver is not recommended or supported.

Applies To

OnGuard 2006 (5.12.012) and newer Oracle 10g

Additional Information

None