

NGP keypad shows yellow LED and System Trouble.

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Symptom

On an NGP keypad, the yellow LED is lit and System Trouble is displayed; however, if you check system status, the panel reports "System OK."

Resolution

You must set the number of inputs/outputs to the actual number of inputs/outputs wired to the main NGP alarm panel. If the NGP alarm panel is configured with an incorrect number of inputs/outputs, then the NGP keypad will get into this state.

Applies To

NGP Hardware

Additional Information

None
