

NGP readers re-lock when the associated area is armed

Last Modified on 12/22/2021 10:21 am EST

Symptom

When arming an NGP area any door that is currently unlocked during a schedule will re-lock and return to a card reader mode.

Resolution

Expected behavior

Applies To

OnGuard 2010 Technology Update (6.4.500 TU)

Additional Information

The door will remain in a card reader mode after the area has then been disarmed.
