# Badge Deactivate Status greyed out on Regional Server

Last Modified on 04/11/2025 12:28 pm EDT

## Symptom

Badge Deactivate Status in Cardholder Options is greyed out on a Regional Server, even when logged in as SA.

### Resolution

This setting can only be changed from the Master Server on an Enterprise system.

### Applies To

OnGuard (All Versions)

#### Additional Information