

# CAM-24Z704USB image bad on capture

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## Symptom

Blurry image or no contrast on the CAM-24Z704USB. Image might also have orange coloring.

## Resolution

Load the Videology PZ viewer software, and then factory reset the camera. This should fix the image quality problems, allowing you to capture a better image.

## Applies To

OnGuard (All Versions)

## Additional Information

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