

CAM-24Z704USB image bad on capture

Last Modified on 12/21/2021 1:36 pm EST

Symptom

Blurry image or no contrast on the CAM-24Z704USB. Image might also have orange coloring.

Resolution

Load the Videology PZ viewer software, and then factory reset the camera. This should fix the image quality problems, allowing you to capture a better image.

Applies To

OnGuard (All Versions)

Additional Information
