

# Videology Camera shows black and white images

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## Symptom

Videology Camera shows black and white images with no color.

## Resolution

In the PZViewer software, press Ctrl D then F7. This shows more setting options. Look at the Monochrome and Negative check boxes and make sure they are not checked. If they are checked, uncheck them. If they are not checked, check and then uncheck them again.

## Applies To

OnGuard (All versions)

Third Party Hardware

## Additional Information

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