

# Invalid Password when Syncing Login Driver

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## Symptom

When trying to sync your Login Driver, you see the message "**The password you entered for the account's existing password is invalid**", even though you are sure the correct password was entered.

## Resolution

Check the ACS.INI file to verify that Windows Authentication is not being used. This is defined on the NTAAuthenticate line.

In order to sync the login driver, NTAAuthenticate must be set to **=0**.

## Applies To

OnGuard (All versions)

## Additional Information

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