

Scheduled Global I/O Action Type 'Arm/Disarm Area' shows 'Invalid Action' after OnGuard Upgrade

Last Modified on 12/21/2021 10:32 am EST

Symptom

On the Scheduler screen in System Administration, **Scheduled Action Type Arm/Disarm Area** appears as **Invalid Action** after upgrading OnGuard.

Resolution

Option 1: There is a manual workaround that does not require running a database query. The user can simply launch System Administration, select the **Arm/Disarm Area** action in the Scheduler tab showing **Invalid Action**, and then click [Modify] [OK]. This causes System Administration to update the OnGuard database with the correct values. This must be done for each **Arm/Disarm Area** entry displayed in Scheduler showing **Invalid Action**.

Option 2:

If the OnGuard system uses a SQL Server database, execute the following query against the AccessControl database after backing up the database:

```
UPDATE SINGLE_DEVICE_ACTION
SET PANELID=aa.panelid
FROM ACCOUNT_AREA aa
INNER JOIN SINGLE_DEVICE_ACTION sda
INNER JOIN ACTION A
ON a.ACTIONID = sda.ACTIONID
ON sda.DEVICEID = aa.ACCOUNT_AREAIID
WHERE A.ACTION_TYPEID = 28
AND sda.PANELID = -1
```

If the OnGuard system uses an Oracle database, execute the following query after backing up the database:

```
UPDATE SINGLE_DEVICE_ACTION
SET PANELID =
(SELECT PANELID
FROM ACCOUNT_AREA AS aa
WHERE (ACCOUNT_AREAIID = SINGLE_DEVICE_ACTION.DEVICEID))
WHERE (ACTIONID IN
(SELECT ACTIONID
FROM ACTION AS a
WHERE (ACTION_TYPEID = 28))) AND EXISTS
(SELECT PANELID
FROM ACCOUNT_AREA AS aa
WHERE (ACCOUNT_AREAIID = SINGLE_DEVICE_ACTION.DEVICEID)) AND (PANELID = - 1)
```

Applies To

OnGuard (All versions)

Additional Information

None
