Scheduled Global I/O Action Type 'Arm/Disarm Area' shows 'Invalid Action' after OnGuard Upgrade

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Symptom

On the Scheduler screen in System Administration, **Scheduled Action Type Arm/Disarm Area** appears as **Invalid Action** after upgrading OnGuard.

Resolution

Option 1: There is a manual workaround that does not require running a database query. The user can simply launch System Administration, select the **Arm/Disarm Area** action in the Scheduler tab showing **Invalid Action**, and then click [Modify] [OK]. This causes System Administration to update the OnGuard database with the correct values. This must be done for each **Arm/Disarm Area** entry displayed in Scheduler showing **Invalid Action**.

Option 2:

If the OnGuard system uses a SQL Server database, execute the following query against the AccessControl database after backing up the database:

UPDATE SINGLE_DEVICE_ACTION SET PANELID=aa.panelid FROM ACCOUNT_AREA aa INNER JOIN SINGLE_DEVICE_ACTION sda INNER JOIN ACTION A ON a.ACTIONID = sda.ACTIONID ON sda.DEVICEID = aa.ACCOUNT_AREAID WHERE A.ACTION_TYPEID = 28 AND sda.PANELID = -1

If the OnGuard system uses an Oracle database, execute the following query after backing up the

database: UPDATE SINGLE_DEVICE_ACTION SET PANELID = (SELECT PANELID FROM ACCOUNT_AREA AS aa WHERE (ACCOUNT_AREAID = SINGLE_DEVICE_ACTION.DEVICEID)) WHERE (ACTIONID IN (SELECT ACTIONID FROM ACTION AS a WHERE (ACTION_TYPEID = 28))) AND EXISTS (SELECT PANELID FROM ACCOUNT_AREA AS aa WHERE (ACCOUNT_AREA AS aa WHERE (ACCOUNT_AREAID = SINGLE DEVICE ACTION.DEVICEID)) AND (PANELID = - 1)

Applies To

OnGuard (All versions)

Additional Information

None