

# Can't start the Login Driver (or run any OnGuard application) when Oracle Express is the database

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## Symptom

In a OnGuard system using Oracle Express as the database, the Login Driver will not run properly (and therefore OnGuard applications cannot be used).

## Resolution

In the Oracle ODBC Driver Configuration, on the Application tab, select the **Enable Closing Cursors** check box.

Once this is configured, the Login Driver and OnGuard applications will function properly.

## Applies To

OnGuard (All versions)

## Additional Information

None

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