

SIA Receiver reports "Communications Trouble" - SIA "YS" event when receiving events from NGP panel

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Symptom

The intrusion receiver reports "Communication Trouble" with SIA event "YS" for all events sent by a NGP panel.

Resolution

Do not set the NGP panel SIA/CID reporting mode to **SIA Level 3** reporting. Set it to **SIA Level 2** or **Contact ID**.

Applies To

OnGuard 2010 Technology Update (6.4.500 TU) or later
NGP

Additional Information

None
