

# How do I determine the maximum number of cardholders that can be downloaded to an access panel?

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## Question

How do I determine the maximum number of cardholders that can be downloaded to an access panel?

## Answer

1. Go to **System Administration > Access Control > Access Panels**.
2. Select the access panel.
3. Go to the **Options** tab, and then click [Modify].
4. Enter **999999** in the **Cardholders** field.
5. Click [OK]. The following message will appear, where 12345 is the maximum number of cardholders that can be downloaded to the access panel:  
"The number of cardholders cannot exceed 12345."
6. Click [OK]. Space will be allocated for the number of cardholders listed in step 5, once a database download is performed with the access panel.

## Applies To

OnGuard (All versions)

## Additional Information

These steps do not apply to NGP panels.

The maximum number of cardholders for an access panel can vary, depending on the features that are enabled for the panel.

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