

# Windows Communication Foundation (WCF) Activation for browser-based Visitor Management on non-server operating systems

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## Symptom

On a non-server OS like Windows 7 or Windows Vista, you might not be able to access the Visitor Management browser-based application.

## Resolution

Make sure that Windows Communication Foundation (WCF) HTTP Activation is enabled:

1. Go to **Control Panel > Programs**, and then select **Turn Windows features on or off**.
2. Select **Microsoft .NET Framework 3.5.1**.
3. Make sure **Windows Communication Foundation HTTP Activation** is checked.

## Applies To

OnGuard 2009 (6.3.249) or later

Windows 7

Windows Vista

## Additional Information

None

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