

"Failed to Report Expected Event" not Received in Alarm Monitoring

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Symptom

"Failed to Report Expected Event" is not received after the expected event duration.

The event "Failed to Report Expected Event" would be received when no other events occur within a defined event duration for a specific receiver account configured in System Administration. These events are configured in an Event Code Template that is assigned to the receiver account.

Resolution

Verify that:

- the Event Code Template is set to report the event.
- the Linkage Server is running.

Applies To

OnGuard (all versions)

Additional Information

None
