

Error after applying settings to AlphaCom Exchange: "System Error - Faulty response from AMC_CMD_SERVER: Socket Timeout"

Last Modified on 04/04/2025 3:57 pm EDT

Symptom

After applying settings to an AlphaCom Exchange, the following error message appears:

"System Error - Faulty response from AMC_CMD_SERVER: Socket Timeout"

Resolution

This error message occurs because communication was temporarily disrupted while applying the new settings.

To resolve the issue, refresh the configuration page. This restores the connection.

Applies To

OnGuard (All versions)
Zenitel AlphaCom

Additional Information

None
