

Error during custom OnGuard installation including Web Application Server: "Error 1606. Could not access network location..."

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Symptom

During a custom installation of OnGuard, where the Web Application Server is chosen as a component to install, the following error might appear:

"Error 1606. Could not access network location \inetpub\wwwroot."

Resolution

To resolve the issue, follow the steps below.

Important: Search Microsoft.com for steps on how to back up the registry.

1. Launch Registry Editor, and navigate to the following registry key:
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\InetStp.
2. Within this registry key, confirm that there is a String value named **PathWWWRoot** with a value that includes the full path, including drive letter, to the IIS **wwwroot** directory (for example, **C:\inetpub\wwwroot**).

Applies To

OnGuard (All versions)
Browser-based applications

Additional Information

None
