

No alarms appear in Alarm Monitoring from EST-3 fire panel using SNMP protocol

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Symptom

No alarms appear in Alarm Monitoring from an EST-3 fire panel that is configured to communicate using the SNMP protocol.

This issue occurs even after following the "SNMP Managers Folder" steps described in the *System Administration User Guide*.

Resolution

To resolve this issue, confirm that UDP ports 161 and 162 are not being blocked or scanned on any computers or network equipment between the EST-3 fire panel and the computer running the Communication Server service.

Applies To

OnGuard (All versions)

Additional Information

None
