

FLEXnet software license "Not Activated" after choosing a license file in License Administration

Last Modified on 05/20/2025 9:28 am EDT

Symptom

After choosing a license file to load in License Administration, and then clicking [Next] to view the details of the license, the license shows as *Not Activated* in red lettering.

Resolution

Finish installing the license file, and then activate the license, to complete the process.

To do this, click [Next] at the bottom of the **Details** page, and then agree to the terms of the license.

At this point, choose the new license file from the drop-down, and then click [View]. The license can now be activated by phone or Internet.

Applies To

OnGuard (All Versions)

Additional Information

None
