

# FLEXnet software license "Not Activated" after choosing a license file in License Administration

Last Modified on 01/14/2022 12:09 pm EST

## Symptom

After choosing a license file to load in License Administration, and then clicking [Next] to view the details of the license, the license shows as *Not Activated* in red lettering.

## Resolution

Finish installing the license file, and then activate the license, to complete the process.

To do this, click [Next] at the bottom of the **Details** page, and then agree to the terms of the license.

At this point, choose the new license file from the drop-down, and then click [View]. The license can now be activated by phone or Internet.

## Applies To

OnGuard (All Versions)

## Additional Information

None

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