Error during installation of OnGuard on client computer: "The procedure entry point DoOpenPipeStream could not be located in the dynamic link library ScrRun.dll"

Symptom

During installation of OnGuard on a client computer running Windows XP Service Pack 3, Windows Vista Service Pack 1, or Windows Server 2008, the following error message might appear:

"WScript.exe - Entry point not found

The procedure entry point DoOpenPipeStream could not be located in the dynamic link library ScrRun.dll."

Resolution

To resolve the issue, ensure that the latest version of **ScrRun.dll** is installed on the computer.

For more information and resolution steps, refer to the following Microsoft Knowledge Base article:
http://support.microsoft.com/kb/951978

Applies To

OnGuard (All versions)
Windows XP Service Pack 3
Windows Vista Service Pack 1
Windows Server 2008

Additional Information

None