Error installing OnGuard or OnGuard Hot Fix on Windows XP or Windows Server 2003: "Error 1718. File was rejected by digital signature policy."

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Symptom

During installation of OnGuard or an OnGuard Hot Fix on a computer running Windows XP or Windows Server 2003, the following error message might appear:

"Error 1718. File <*file_name.msi*> was rejected by digital signature policy."

Note: Substitute the name of the Windows Installer package file for <*file_name.msi*>.

Resolution

This problem occurs if the Windows Installer process has insufficient contiguous virtual memory to verify that the .msi package is correctly signed.

A supported fix is available for Windows Server 2003. There is no fix available for Windows XP, but there is a workaround.

For more information, refer to the following Microsoft Knowledge Base article.
http://support.microsoft.com/kb/925336

Applies To

OnGuard (All versions)
Windows XP
Windows Server 2003

Additional Information

None