# Spservn.exe Service Stops or Closes Unexpectedly When More Than 20 TB of Storage is in Use (OG-19312)

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#### Problem Overview

Spservn.exe Service Stops or Closes Unexpectedly When More Than 20 TB of Storage is in Use (OG-19312)

## **Detailed Description**

A maximum storage capacity of 20 TB is recommended for LDVR. Larger storage sizes may cause the spservn.exe service to use a high amount of memory, causing it to eventually stop or close unexpectedly.

### **Applies To**

OnGuard 2010 (6.4.500)

### Additional Information

None