## The Service Trace Viewer Tool is Needed to View the Visitor Management Tracing File

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## Problem Overview

The Service Trace Viewer Tool is Needed to View the Visitor Management Tracing File

## Detailed Description

Windows Communication Foundation Service Trace Viewer Tool (SvcTraceViewer.exe) should be used to view the Visitor Management tracing file (Idvm.svcLog) on the server. This can be obtained from Microsoft as part of the Windows SDK:

http://www.microsoft.com

Applies To OnGuard 2009 (6.3.249) or later

## Additional Information

None