Front Desk or Kiosk Has the Error, "The HTTP Request is Unauthorized with Client Authentication Scheme 'Negotiate'. The Authentication Header Received from the Server Was 'Negotiate,NTLM'." (DE1296)

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Problem Overview

Front Desk or Kiosk Has the Error, "The HTTP Request is Unauthorized with Client Authentication Scheme 'Negotiate'. The Authentication Header Received from the Server Was 'Negotiate,NTLM'." (DE1296)

Detailed Description

This error typically occurs when attempting to log into the Front Desk on a computer which is on a different domain. Typically, one security policy is supported (regardless of the IIS setting). The workaround is to create a second service with a different security policy and second FrontDeskClickOnce and KioskClickOnce deployment sites with updated policies and endpoints. For more details, refer to the Installation Guide. The server should also be added to the Internet Options list of trusted intranet sites.

Applies To

OnGuard 2009 (6.3.249) or later

Additional Information

None