# Visitor Management: A Change in User Permissions Requires Recycling the Application Pool (DE1275)

Last Modified on 01/14/2022 2:13 pm EST

### Problem Overview

Visitor Management: A Change in User Permissions Requires Recycling the Application Pool (DE1275)

## **Detailed Description**

Changes made to permissions are not immediately applied for Visitor Management Host. Recycling the application pool in IIS will allow the correct permissions to be applied.

## **Applies To**

OnGuard 2009 (6.3.249) or later

### Additional Information

None