

# Visitor Management: After Using Basic Search to Find a Visitor, it is Not Possible to Perform the Same Search Again

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## Problem Overview

Visitor Management: After Using Basic Search to Find a Visitor, it is Not Possible to Perform the Same Search Again

## Detailed Description

After a search has been performed in Visitor Management Host, the search results must be cleared and criteria must be entered to conduct a second search, even if it is the same exact search.

## Applies To

OnGuard 2010 (6.4.500)

## Additional Information

None

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