

# Area Access Manager (Browser-based Client) Returns a Server Error for a Cardholder if a Field is Added to the Cardholder Form (OG-19281/20123)

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## Problem Overview

Area Access Manager (Browser-based Client) Returns a Server Error for a Cardholder if a Field is Added to the Cardholder Form (OG-19281/20123)

## Detailed Description

Area Access Manager (Browser-based Client) will return the following server error for a cardholder if a field is added to the Cardholder form:

"A server error has occurred. Please see your system administrator."

When a form is updated, IIS must be restarted along with the LS Application Server. If you receive this error, restart IIS and the LS Application Server.

## Applies To

OnGuard 2010 (6.4.xxx)

## Additional Information

None

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