

# Downstream Encryption Key Download Will Fail if any I/O Modules Are Offline

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## Problem Overview

Downstream Encryption Key Download Will Fail if any I/O Modules Are Offline

## Detailed Description

If any Series 2 I/O modules (LNL-1300, LNL-1320, LNL-1100, LNL-1200) are offline when the Download Encryption Keys command is issued from Alarm Monitoring, the command will fail and some or all of the boards will not receive the keys. To work around this issue, ensure all boards are online or if a board is known to be offline delete it from the system to download keys to the other boards.

## Applies To

OnGuard 2009 (6.3.249) or later

## Additional Information

None

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