

# HID Edge Software for Device Communication Only Supported with Windows XP or Windows 8.1 Enterprise 32-bit operating system

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## Problem Overview

HID Edge Software for Device Communication Only Supported with Windows XP or Windows 8.1 Enterprise 32-bit operating system

## Detailed Description

The HID Edge software provided to LenelS2 by HID for device communications is not compatible with Windows 8.1 64-bit, Windows Vista, Windows, 7, Windows Server 2008, or Windows Server 2003. Communication Servers expected to communicate to Edge devices cannot use these operating systems.

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## Applies To

OnGuard 2009 (6.3.249) or later

## Additional Information

None

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