Modifying or Repairing OnGuard

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Problem Overview

Modifying or Repairing OnGuard

Detailed Description

The method for repairing or modifying an OnGuard installation has changed. Prior to OnGuard 2009, the options to modify or repair an OnGuard installation were available by going to Windows Control Panel, selecting **Add or Remove Programs**, selecting **OnGuard**, and clicking [Change]. In OnGuard 2009, the Modify and Repair options have been removed from Control Panel. Instead, you must re-run the OnGuard installation setup in order to use these options.

If you choose to repair OnGuard you will need to reset your DSN name, license server name, and any other custom setting made to the ACS.INI file and/or **application.config** file. You should back up the ACS.INI file and/or **application.config** file before doing any maintenance.

If you are using the repair option when re-installing OnGuard where either the Application Server or Database Setup features have been installed then you will receive a warning telling you to back up specific system files. These files are listed in the warning message and will be different for each installation. Make sure to back up these files or you will lose critical system information located within the files.

Applies To

OnGuard 2009 (6.3.249) or later

Additional Information

None