

Only 64 intrusion points download to an access panel even though more than 64 intrusion points are specified in an intrusion mask group in System Administration

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Symptom

System Administration allows a maximum number of 128 intrusion points to be specified in an intrusion mask group. However, if more than 64 intrusion points are specified in an intrusion mask group then when the database is downloaded to the associated access panel only 64 intrusion points are downloaded.

Note: Intrusion points are configured in System Administration by navigating to **Access Control > Groups**.

Resolution

To resolve the issue:

- 1) On the computer running the Communication Server, open the file **%SystemDrive%\Windows\ACS.INI** for editing.
- 2) Add the following entry in the **ACS.INI** file. If the [CommunicationServer] heading does not exist in the file then add both lines below. If it does exist then add only the second line. Substitute 128 for the desired number of intrusion points to be downloaded to the access panel. This value can range from 0 to 128.

[CommunicationServer]
IPSPtCount=128
- 3) Save and close the **ACS.INI** file.
- 4) Restart the **LS Communication Server** service on the computer running the Communication Server.
- 5) Perform a database download to the access panel associated with the intrusion mask group. At this point, all intrusion points, up to the maximum of 128, will be downloaded to the access panel.

Applies To

OnGuard (All versions)

Additional Information

None
