

"Unable to load action configuration" error in Scheduler

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Symptom

You may encounter an "Unable to load action configuration" error in System Administration when loading the Scheduler.

If you click [OK], the Scheduler window opens, but one or more actions may have a description of "Invalid Action." In addition, one or more actions may not appear in the list of actions.

This issue may occur on one or more computers with OnGuard installed, but not necessarily all of them.

Resolution

To resolve this issue, follow the steps below:

1. On the computer experiencing the issue, verify that you are logged in to Windows with sufficient permissions to register files. Generally, a Windows user with administrative rights on the computer is sufficient.
2. Open the command prompt by clicking **Start > Run**, then type "cmd" in the **Open** field and click [OK].
3. Type the following command, exactly as shown, in the command prompt to generate a batch file that will register all DLL files required for Scheduler:
echo %DOSCMD% for %%d in ("C:\Program Files (x86)\OnGuard\LnIAction*u.dll") do regsvr32 /s %%d
> C:\RegisterLnIAction.bat
4. Type the following command in the command prompt to execute the batch file generated in step 3:
C:\RegisterLnIAction.bat
5. If desired, delete the **C:\RegisterLnIAction.bat** file.
6. Log out of System Administration, then log back in. Scheduler now loads all actions without issue.

Applies To

OnGuard (All versions)

Additional Information

None
