

Times on muster report in Alarm Monitoring off by one hour

Last Modified on 06/09/2025 2:33 pm EDT

Symptom

The times listed on a muster report in Alarm Monitoring are off by one hour.

Resolution

To resolve this issue, verify that you have the latest cumulative time zone update for Microsoft Windows. This update should be deployed to all computers in the OnGuard system.

To verify whether you have the latest cumulative time zone update, visit the Daylight Saving Time Help and Support Center on the Microsoft Support Web site: <http://support.microsoft.com>

Once the update has been successfully deployed, the times listed should be correct when the report is run again.

Applies To

OnGuard (All versions)

Microsoft Windows (All versions)

Additional Information

None
