

How to upgrade an IP GO! system

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Procedure Steps

- 1) Stop all LNVR and OnGuard services on the LNVR.
- 2) Start the installer (**setup.exe**) for the new LNVR firmware.
- 3) You may be asked to install prerequisite software such as Microsoft .NET Framework. Click [Install] to begin installation. Choose to reboot the computer if prompted.
- 4) After the computer reboots, click [Upgrade] to continue installation of the LNVR firmware.
- 5) Accept the terms of the license agreement, then click [Next].
- 6) When prompted for the LNVR storage and security configuration, verify the information presented is correct, then click [Next].
- 7) When prompted for the identity configuration, click [Finish].
- 8) The Windows Security Utility is displayed. Click [Agree] after reading the disclaimer notice for the Lenel Windows Security Utility.
- 9) Click [OK] after reading the warning about changing system settings.
- 10) Click [Apply] to apply the required actions.
- 11) Click [OK] after reading the confirmation message.
- 12) To exit the Windows Security Utility, click [Close].
- 13) Click [OK] after reading the reminder message.
- 14) Click [Finish] to exit the LNVR installation utility.
- 15) Stop all OnGuard services on the LNVR. From the **Start** menu, select **Programs > Lenel Network Video Suite > Stop LNVR Services**.
- 16) Insert the OnGuard disc into a computer running the Windows operating system.
- 17) Start the installer (**setup.exe**) located in the root of the OnGuard disc.
- 18) You may be asked to install Microsoft .NET Framework 3.5. Click [Install] to begin installation.

Microsoft .NET Framework 3.5 must be installed for some OnGuard features to work correctly.

19) If you agree to the terms of the Software License Agreement, select **I accept the terms in the license agreement**, then click [Next].

20) If the hardware incompatibility detection window opens, select **use configured DSN** and click [Verify].

21) When prompted for a login ID, specify **SA** or **Lenel**, then enter the appropriate password for the user selected.

22) Click [Install]. You will be asked to stop the Windows Management Instrumentation (WMI) service. If you confirm, any other services dependent on the WMI service will also be stopped.

23) When installation completes, the Windows Security Utility launches. Follow steps 8-13 to navigate through the Windows Security Utility. Reboot the computer if prompted.

24) Start License Administration and log in with the default username and password.

25) Click **Install New License**.

26) Browse to the license for the new version of OnGuard, then click [Next].

27) After viewing the details of the license, scroll to the bottom of the screen and click [Next].

28) Agree to the terms of the license and click [Finish].

29) Start Database Setup and click [Continue].

30) Choose the **Upgrade database** option, then click [Continue].

31) Click [Yes] to verify a backup of the database has been created.

32) To begin database setup, click [Execute].

33) If Web applications were being used on the computer prior to the upgrade, click [Yes] to run Form Translator after Database Setup completes.

34) Perform a download to the LNVR. If successful, your IP GO! system has been upgraded.

Applies To

LNVR (All versions)

OnGuard (All versions)

GO! Series

Additional Information

None
