

# DXF file imports incorrectly into MapDesigner

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## Symptom

When importing an AutoCAD (DXF) file for use as a background in MapDesigner, portions of the image are missing or incomplete.

## Resolution

To work around the issue, follow one of the steps below.

1) Flatten the image to a single layer in AutoCAD, then save the image in the AutoCAD 2000 DXF file format. Or

2) Export the image in the JPG file format, rather than the DXF file format.

The resulting image can be imported successfully into MapDesigner, with no loss of image contents.

## Applies To

OnGuard (All versions)

## Additional Information

None

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