

"Error 1904. Module InrJpCap.dll failed to register" during installation of OnGuard

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Symptom

During installation of OnGuard, you may encounter the following error:

"Error 1904. Module InrJpCap.dll failed to register."

Resolution

This error occurs when a DLL for a project-specific DVR attempts to load and cannot. For typical LeneI DVR installations, this error can be safely ignored. The following procedure to allow the special JnPng DVR to operate properly only needs to be executed if the JnPng DVR is installed on your system. Note that the JnPng DVR is not supported for general use.

- 1) Click the **Start** button, then select **Run**.
- 2) Type the following command in the **Open** field.
regsvr32 "C:\Program Files\Common Files\LeneI\InrJpCap.dll"
- 3) Click [OK]. A confirmation dialog should appear indicating the file was registered successfully.

Applies To

OnGuard 2008 Plus (6.1.222) or later

Additional Information

None
