

Cannot modify intrusion zone name in System Administration

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Symptom

In System Administration, if you modify a zone name and select [OK] the name reverts back to the default name of "Zone: 1".

Resolution

To resolve the issue you must have the proper permissions. To do this:

- 1) Navigate to **Administration > Users**. On the System Permission Groups tab, select the Intrusion sub-tab and click [Modify].
- 2) Make sure that the **Intrusion zones** and the **Modify** check box are both enabled. Note that you may need to be logged into OnGuard with the System Administrator account to change these settings.
- 3) Navigate to **Additional Hardware > Intrusion Detection Devices** and select the Zones sub-tab. When modifying the zone name make sure that Enabled setting is set to "Yes". If it is set to "No", double-click the field value to set it to "Yes". Changes to the zone name should now properly save.

Applies To

OnGuard (All versions)

Additional Information

None
